



## Questions to Ask a Builder / Remodeler

When you are interviewing remodelers or builders, you will see that they all build nice looking homes, but you need to look beyond skin deep. Consider asking them all the following questions. After you complete this initial phase, come to MAW, and ask the same questions. You will be pleasantly surprised to find out why we are a leader in the custom home and remodeling industry. Then, MAW will be looking forward to discussing the next phase with you, this being the construction or remodel of your home!!!

1. **How long has the company been in business?**
2. **How often does the builder / remodeler himself go on-site?**
3. **Is the builder / remodeler a member of the National Association of Home Builders (NAHB)?**

As the largest and most influential organization in the building industry, the NAHB has worked for nearly 50 years to strengthen the professionalism of its members. The NAHB is recognized in the building industry as the leading advocate of quality construction, responsible business practices and reliable customer service.

4. **Is the builder / remodeler a Certified Graduate Remodeler?**
5. **What is the Customer Service program after the sale?**
6. **How long is the warranty period?**
7. **What responsibility does the builder / remodeler assume for the work of the subcontractors?**
8. **How long have they worked with their key subcontractors?**
9. **Does the builder / remodeler use only quality products for home construction and design?**
10. **Does the builder / remodeler use state of the art energy and/or healthy home features?**
11. **How does the builder / remodeler educate himself to stay in the forefront of the industry?**
12. **How does the builder / remodeler maintain constant communication during the construction phase?**